

Welcome to Kiwi Klimbers, owned and operated by New Zealand Climbers Limited ("we", "us", "our", "KK", or "NZ Climbers"). By purchasing from or accessing our website www.kiwiklimbers.com ("the Site"), you agree to be bound by the following Terms & Conditions. Please read them carefully before completing any purchase.

1. General Use & Acceptance of Terms

By using this Site or purchasing Kiwi Klimbers products, you acknowledge that you:

- Have read, understood, and agreed to these Terms & Conditions.
- Are of legal age to enter into a binding contract.
- Accept full responsibility for how Kiwi Klimbers products are used after purchase.

If you do not agree to these Terms & Conditions, please do not use this Site.

2. Product Safety & Intended Use

Kiwi Klimbers products are not safety devices and must not be used for any form of life support or life-sustaining application.

Kiwi Klimbers products are purely climbing aids and are not certified as personal protective equipment (PPE). Use is entirely at your own risk.

3. Liability Disclaimer

New Zealand Climbers Limited (Kiwi Klimbers), its directors, officers, employees, contractors and manufacturers accept absolutely no responsibility for any loss, damage, injury, or death resulting from the use or misuse of any Kiwi Klimbers product.

The purchaser assumes full responsibility for all associated risks, including risks transferred to anyone they lend, gift, or sell the products to.

4. Modifications & Compatibility

Fitting a Kiwi Klimbers product to another product constitutes a modification. Kiwi Klimbers accepts no responsibility for product performance or safety after modification.

5. Craftsmanship & Manufacturing Issues

Kiwi Klimbers may, at its discretion, rectify craftsmanship or manufacturing issues reported within 12 months of sale. We are not obligated to repair, replace, or refund any product.

6. Pricing, Payment & Currency

All prices on the Site are subject to change. Payment must be made in full before shipping.

7. Shipping, Import Fees & Taxes

Kiwi Klimbers / NZ Climbers is not responsible for any import duties, customs fees, taxes, or tariffs. These are the sole responsibility of the purchaser.

8. Returns & Refunds

All sales are final unless related to acknowledged manufacturing issues. Returns are discretionary.

9. Website Content & Intellectual Property

All content on the Site is the intellectual property of New Zealand Climbers Limited.

10. Limitation of Liability

Kiwi Klimbers shall not be liable for any indirect, incidental, or consequential damages. Liability is limited to the purchase price of the product.